

BED BUG TREATMENT PROTOCOL

- 1. Remove all bed linens, bed pads, curtains, clothing, and furniture dressings. Place in large bags and seal. Please do this in the same room where the bed bugs have been found so as not to possibly transport any bed bugs to another room. Wash in hot water temperature above 120 degrees, dry using the hottest dry cycle available, and then place in clean bags and seal. Remember never to place the clean clothing or bed sheets into used plastic bags, always use new plastic bags.
 - 2. Take the bed frame apart for inspection and treatment.
- 3. Empty closets, bedside tables and bureau drawers for inspection and treatment. Place all items in clean clear plastic bags and tightly and securely knot the bags.
- 4. Make room perimeter accessible for inspection and treatment.
- 5. Remove pictures, clocks, posters and other wall hangings for inspection and treatment.
- ✓ 6. Remove everything off the floor, especially in rooms where bed bugs are present or suspected.
- ✓ 7. Make sure locked rooms and closets are left open for inspection and treatment.
 - 8. Remove all electrical outlet and light switch plates. Remove wall mounted lights if applicable. Reinstall 24 hours after completion of treatment.
- 9. Please remember to lock up valuables and remove all breakables from all treatable areas. <u>The greater the preparation, the more effective the treatment will be</u>. Little to no preparation will result in poor control results. The effectiveness of the treatment will be apparent in the first few days, with longer term control taking several weeks or more (depending on pre-treatment preparations made and the level of the infestation.)



Treatment and Control Procedures:

- Upon arriving at the apartment the bed bug treatment starts with a thorough inspection treatment of the rooms to be treated. This will typically start with the bedroom(s), moving on to other rooms depending on what has been specified in the agreement.
- Using a portable dry heat steam machine, the mattress and box spring will be treated to help insure the proper treatment for larvae.
- The treatment continues with a HEPA Vacuum treatment to the bedrooms, servicing individual components of the bed including the mattress, box spring, bed frames, headboard, end board, etc., than moving around to the edges of the bed continuing to the furniture around the bed, pictures in the bedroom, and the bedroom proper.
- Each box spring void will be strategically injected with an approved dust insecticide after removing cheese cloth lament.
- At the same time the HEPA Vacuum is being performed, the service technician is also inspecting the bed components/bedroom for signs of bed bugs, i.e. live bed bugs, staining, droppings etc.
- Once the HEPA Vacuum treatment has been completed, the next phase of the detailed bed bug treatment begins. Critical to the treatment are detailed treatments to the components of the bed including the mattress, box spring, headboard, bed frame etc., continuing on to all areas of the bedroom including the cracks and crevices of bedroom furniture (especially the night tables), pictures, chest of drawers, etc. The service will also include treatment to the room perimeter, dusting of any cracks and crevices, lifting of carpeting, injection of wall voids, inspection/treatment along wall ceiling junctions, inspection/treatment of moldings, phone lines, wires etc. When this is complete, a detailed crack and crevice treatment will be done to the closets of the bedroom etc.
- Associated with our standard service will consist of treating the voids via switchboxes with insecticidal dust if made accessible by the customer.
- Depending on the extent of the bed bug activity/infestation, adjacent rooms, hallways, etc. may also be treated as described above. It is critical that any/all sleep sofas and pull out beds be inspected and treated as needed. All easy chairs and furniture that is routinely occupied will be inspected & treated. The bed bug treatment is ultimately working all the way around the apartment until you have circled around to where the treatment began, thus completing the inspection/treatment of all Cracks and Crevices throughout the Apartment.
- After treatment of bedroom has been completed, the mattress and box spring will be fitted with protective encasements.